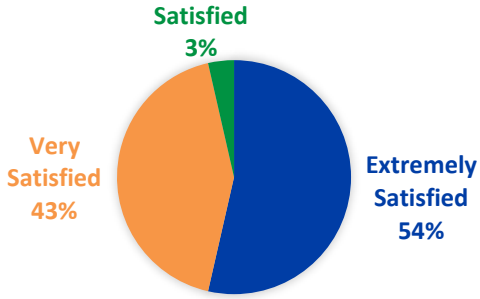
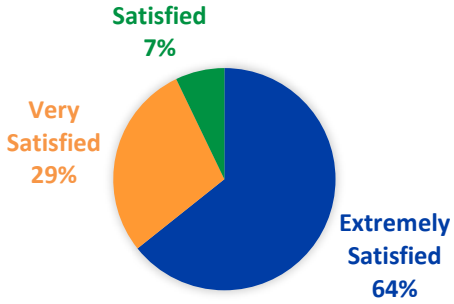
Results Summary: E-mpower.IT Customer Feedback Survey May 2017.

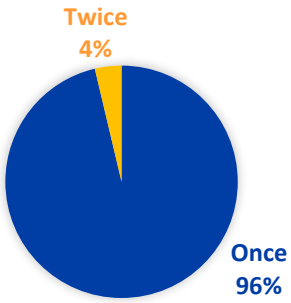
How satisfied are you with our ability to define and understand your needs clearly?



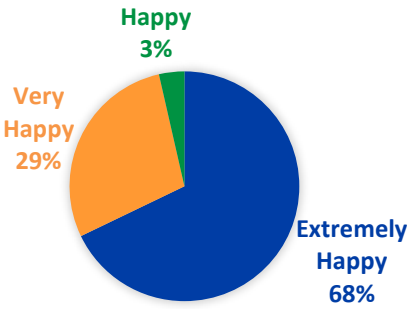
How satisfied are you that the solutions provided meet your needs?



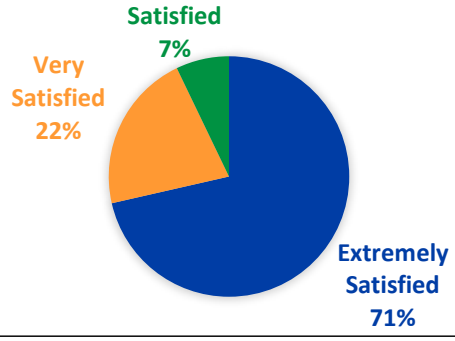
How many times do you usually need to contact us to fix the same IT problem?



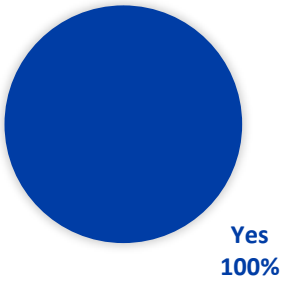
How happy are you with how easy it is to get through to us?



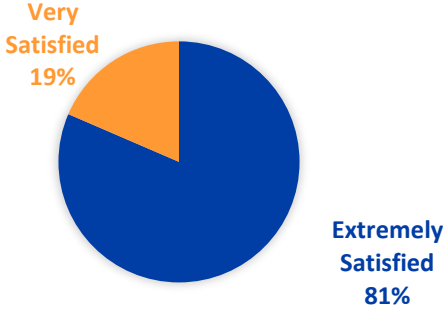
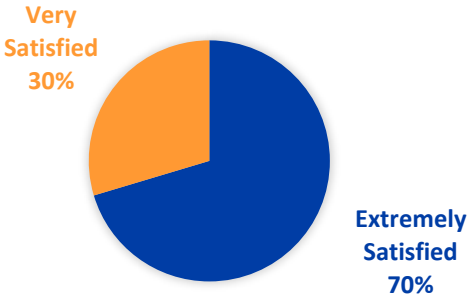
Please rate your overall satisfaction with our range of products/services.



Once fixed, are you happy with the service provided?



How would you rate the friendliness and courteousness of e-mpower.it staff?



Overall how satisfied are you with e-mpower.IT?